



THE FIVE ARROWS HOTEL

WADDESDON

Environmental and Social Responsibility Policy

At the Five Arrows we take environmental good practice very seriously, recognising the need to reduce the impact of the operation of the hotel whilst continuing to offer the excellent quality service for which we are known.

It is our intention to lead the way with environmental initiatives and to raise awareness within all our departments of how we can each and all make a difference.

We are currently working with an environmental consultant to implement some changes that will help us to reduce our overall carbon emissions and make our guests more comfortable. We are also in the process of registering with the Green Tourism Business Scheme (for audit and grading) which has been established as the key framework for assessing performance and monitoring our continuous improvements.

We have created a Green Action team with a Green Champion who has made a plan to set targets throughout all departments. We hold energy conservation, waste minimisation and water conservation to be focal in our commitment to the following:

Hotel administration:

We **Reduce** (by using e mails and our internet page to share information), **Reuse** (the reverse of non-confidential documents) and **Recycle** (securely where appropriate) all paper. Our copy paper is Forest Stewardship Council approved.

We recycle all printer cartridges and scan documents to e mail rather than use paper, ink, and post to send them on.

Housekeeping:

We refill all our White Company toiletries from larger bottles thereby cutting down on packaging (Packaging represents 35% of the UK plastic consumption).

Our cleaning products are from a UK based company (Zenith Hygiene Group) committed to sustainability and the environment with strong ethics and commitment to philanthropy.

We have a page in our Guest Pack in the rooms to point out that we are happy to wash towels when guests request it rather than every day and respectfully ask that guests are mindful of their consumption of water, light and heat when leaving the room during their stay.

Compact fluorescent light bulbs are in use throughout the Hotel and we are looking forward to a visit from an expert to enable us to see where the latest technology can be used to keep the ambience and treasures appropriately lit in our restaurant.

Community

The Five Arrows is proud to be part of Waddesdon Manor and the National Trust, and feel a responsibility to the local community and our beautiful countryside. With this in mind we are organising a Five Arrows Litter Pick throughout the village in the spring, further details to follow!

Garden

We are very lucky to share Waddesdon Manor's fantastic gardening team who are very mindful of environmental initiatives. They are supplying us with waterbutts to use throughout our prize winning gardens and in the herb garden used by our Chefs (reducing food miles at the same time!).

Suppliers

We use Roots Local and other local suppliers where possible, as well as taking delivery from Lord Rothschild's own Eythrope Estate's wonderful fruit orchards and vegetable gardens.

Education

Central to the carrying out of our environmental policy are our staff who are all trained in the importance of turning lights, radiators, gas fires and computer screens off when not in use

We very much welcome your feedback on our Green Policy. Please contact Chloe Pepper (chloe.pepper@nationaltrust.org.uk) if you have any comments.